



KPMG and REC, UK Report on Jobs

Firms' hesitancy to hire weighs on permanent staff recruitment in February

46.3

PERMANENT PLACEMENTS INDEX FEB '23

51.1

TEMPORARY BILLINGS **INDEX FEB '23**

Further fall in permanent placements, but temp billings rise

Vacancy growth improves for second month running

Softest reduction in candidate supply for nearly two years

Commenting on the latest survey results, Claire Warnes, Partner, Skills and Productivity at KPMG UK, said:

"The current economic outlook continues to impact hiring activity as employers keep playing the short game by focusing on temporary hires, while permanent appointments fall for the fifth month in

"Despite the rate of vacancy growth picking up to the best recorded in four months, candidate shortages remain, with recruiters citing hesitancy to move roles and longstanding, systemic skills shortages. Nursing, care and medical topped the rankings once again with highest demand for workers - both temporary and permanent.

"These factors combined continue to play into pay inflation as employers try to compete with the rising cost of living.

"What the economy needs now more than ever is a skilled workforce.

Kate Shoesmith, REC Deputy Chief Executive, said:

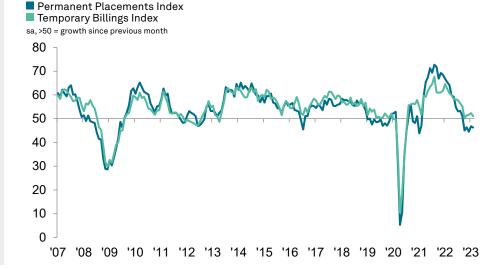
"This is further proof of ongoing demand in the UK jobs market, coming on the back of our most recent Labour Market Tracker report which showed new job adverts at a 14-month high in February.

Commenting on today's report, Kate Shoesmith

"As hirers work out what variable economic forecasts might mean for their business and staff, it makes sense that we continue to see temp billings hold up so well. Temporary staffing ensures firms can continue to provide goods and services, and people can grow their careers - even when the economic outlook is unclear. Demand for staff continued to expand across both the private and public sectors. The rising cost of living, plus difficulties attracting and securing suitably skilled staff are also driving increases in starting pay. It will be particularly important to watch for any early trends coming from this data on regional disparities in supply and demand in the labour market. in supply and demand in the labour market.

"What this latest Report on Jobs shows is serious labour and skills shortages are not behind us. The economy stands to lose up to £39 billion in GDP every economy stands to lose up to £39 billion in GDP every year from 2024 unless business and government act now. Many businesses are doing what they can but the Spring Budget is the ideal opportunity to find a way forward together. The Chancellor must put people issues first, with innovative and refreshed policies on skills and tackling economic inactivity, and from immigration to childcare."

The KPMG and REC, UK Report on Jobs is compiled by S&P Global from responses to questionnaires sent to a panel of around





consultancies.

400 UK recruitment and employment





Contents

- 1 Executive summary
- 2 Staff appointments
- 3 Vacancies
- 4 Vacancies by sector
- 5 Staff availability
- 6 Demand for skills
- 7 Pay pressures
- 8 Special feature
- 9 Further information

1 Executive summary

The Report on Jobs is unique in providing the most comprehensive guide to the UK labour market, drawing on original survey data provided by recruitment consultancies and employers to provide the first indication each month of labour market trends.

The main findings for February are:

February sees sustained fall in permanent placements

Permanent staff appointments across the UK fell for the fifth straight month in February, and at a slightly quicker pace than that seen in January. Recruiters often mentioned that clients adopted a more cautious approach to staff hires due to ongoing economic uncertainty. At the same time, billings for temporary workers continued to expand, albeit modestly.

Overall vacancy growth improves to four-month high

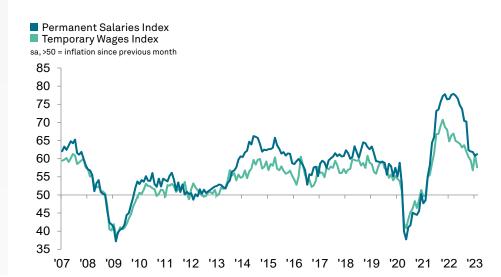
The latest survey indicated that overall vacancies continued to increase during February, with the rate of growth the best recorded for four months. Nevertheless, the upturn remained softer than that seen on average since the survey's inception over 25 years ago. Underlying data signalled that demand for permanent workers expanded at a quicker pace, while temp vacancy growth softened slightly.

Softest fall in candidate supply since March 2021

Recruitment consultancies signalled that the current downturn in candidate availability continued to ease midway through the first quarter. Overall staff supply fell at a mild rate that was the slowest seen for nearly two years, which was underpinned by softer falls in both permanent and temp candidate numbers. Panel members often commented that workers were reluctant to seek out new roles in the current economic climate, while ongoing skill shortages also weighed on staff availability. However, some recruiters noted that the supply of workers had improved due to recent redundancies.

Rates of starting pay continue to rise sharply

The rising cost of living and difficulties attracting and securing suitably skilled staff drove further increases in starting pay for both permanent and temporary roles in February. Permanent starters' salaries continued to rise at a quicker pace than that seen for temp pay, though in both instances the rate of growth was the second-softest for nearly two years.









2 Staff Appointments

Recruitment consultancies report on the number of people placed in permanent jobs each month, and their revenues (billings) received from placing people in temporary or contract positions at employers.

An index reading above 50 signals a higher number of placements/billings than the previous month. Readings below 50 signal a decline compared with the previous month.

Permanent Placements Index Sep '22 - Feb '23 sa, >50 = growth 60 ¬ 55 50 45 40

Permanent placements fall further in February

UK recruitment consultancies signalled a sustained reduction in the number of people placed into permanent job roles in February. Permanent staff appointments have now fallen in each of the past five months, with the latest decline slightly quicker than that seen in January and solid overall.

According to panel members, clients had often expressed a more cautious approach to recruitment and took longer to decide on new hires due to worries over the economic outlook. A lack of suitable candidates also dampened permanent placement numbers.

Three of the four monitored English regions recorded lower permanent placements, led by London. The North of England bucked the overall trend and saw a modest upturn.

Permanent Placements Index

sa, >50 = growth since previous month



Permanent Placements Index

sa, >50 = growth since previous month

	UK	London	South	Midlands	North
Sep '22	51.2	55.1	48.1	50.6	51.8
Oct '22	45.0	41.5	48.9	43.5	45.5
Nov '22	46.4	44.4	45.8	52.5	45.7
Dec '22	44.5	46.6	40.6	44.7	44.5
Jan '23	46.8	47.9	45.9	41.3	48.3
Feb '23	46.3	42.2	47.1	44.9	51.5

Temporary Billings Index Sep '22 - Feb '23 sa, >50 = growth 55 50

45

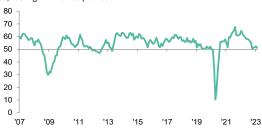
Temp billings increase modestly

Adjusted for seasonal factors, the Temporary Billings Index signalled an expansion in billings for short-term staff for the thirty-first successive month in February. Recruiters that registered an uptick in billings frequently commented that this was due to greater demand for temp workers compared to permanent staff. That said, the rate of growth softened from that seen at the start of the year and was only mild, as some panel members noted relatively subdued demand for staff and candidate shortages.

The North of England saw the steepest increase in temp billings during February. The only monitored English area to report a fall was the Midlands.

Temporary Billings Index

sa, >50 = growth since previous month



Temporary Billings Index

sa, >50 = growth since previous month

	UK	London	South	Midlands	North
Sep '22	55.3	55.1	55.4	48.4	56.9
Oct '22	50.1	48.2	57.3	46.6	46.8
Nov '22	51.5	52.0	56.5	49.2	45.4
Dec '22	51.6	51.5	55.9	50.6	50.8
Jan '23	52.3	55.2	51.0	48.6	56.7
Feb '23	51.1	52.2	53.1	46.0	53.5







'21

'23

3 Vacancies

Recruitment consultants are asked to specify whether the demand for staff from employers has changed on the previous month, thereby providing an indicator of the number of job vacancies.



Strongest increase in vacancies for four months

The seasonally adjusted Total Vacancies Index increased from 54.5 in January to 55.6 in February, to signal an improvement in overall demand for staff for the twenty-fifth month in a row. The rate of expansion was the sharpest recorded since last October, albeit below the series trend (57.7).

Permanent and temporary vacancies

Supporting the quicker upturn in total vacancies was a stronger increase in permanent staff demand during February. Permanent roles expanded at a sharp pace that was the quickest for four months. Demand for short-term staff meanwhile rose at the softest rate for two years, albeit one that remained marked overall.

Public & private sector vacancies

Demand for staff continued to expand across both the private and public sectors midway through the first quarter.

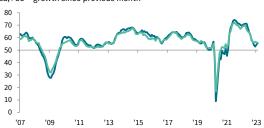
The quickest increase in vacancies was signalled for temporary staff in the public sector, closely followed by permanent workers in the private sector. The softest upturn in vacancies was recorded for temporary roles in the private sector.

Total Vacancies Index



Permanent Vacancies IndexTemporary Vacancies Index

sa, >50 = growth since previous month



Vacancy Index summary

sa, >50 = growth since previous month. *Not seasonally adjusted.

		Permanent			Temporary		
	Total	Total	Private*	Public*	Total	Private*	Public*
Sep '22	58.1	58.0	60.0	55.1	58.8	62.5	56.0
Oct '22	56.7	56.7	57.0	55.3	56.3	56.7	54.2
Nov '22	54.1	54.0	54.1	53.3	56.3	57.6	50.0
Dec '22	53.0	52.8	53.0	51.8	56.7	57.6	52.4
Jan '23	54.5	54.4	58.5	51.1	56.1	54.6	51.9
Feb '23	55.6	55.6	55.9	55.1	55.9	53.8	56.6

Official data: UK job vacancies

Latest data from the Office for National Statistics (ONS) showed that overall vacancies remained on a downward trend in the three months to January.

The number of open roles fell by 76,000 compared to the prior three-month period (three months to October 2022) to 1,134,000, to mark the lowest level of vacancies since the three months to September 2021. That said, the figure was nearly +38% higher than that registered just before the pandemic (823,000 in the three months to February 2020).







4 Vacancies by sector

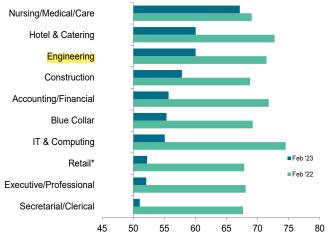
Recruitment consultancies are requested to compare the demand for staff according to sector with the situation one

Permanent vacancies

Demand for permanent workers increased across all ten monitored job categories during February. Nursing/ Medical/Care topped the rankings once again, while Secretarial/Clerical saw the softest expansion in vacancies.

Permanent Vacancies Index



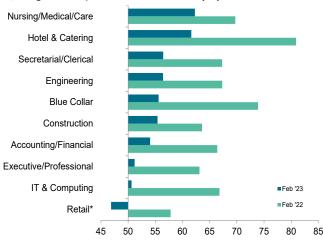


Temporary vacancies

February survey data indicated that demand for shortterm staff rose quickest for Nursing/Medical/Care roles, followed closely by Hotel & Catering. Retail was the only employment area to see a fall in demand for temporary workers.

Temporary Vacancies Index

sa, >50 = growth since previous month. *Not seasonally adjusted.





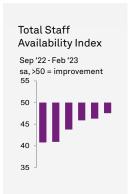






5 Staff availability

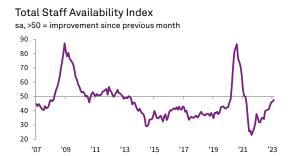
Recruitment consultants are asked to report whether availability of permanent and temporary staff has changed on the previous month. An overall indicator of staff availability is also calculated.



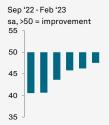
Staff availability falls at slowest rate for nearly two years

The overall supply of labour in the UK continued to decline midway through the first quarter, as signalled by the respective seasonally adjusted index remaining below the neutral 50.0 threshold. However, the pace of deterioration was the softest seen for almost two years and only modest.

The latest survey indicated that both permanent and temporary candidate numbers declined at slower rates compared to January.



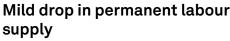
Permanent Staff Availability Index

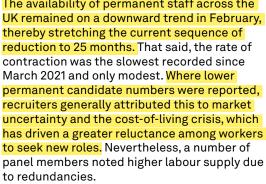


Mild drop in permanent labour

The availability of permanent staff across the

Permanent staff availability rose in London but fell in the other three monitored English areas.



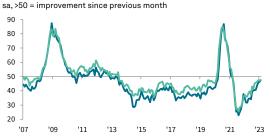


Weakest reduction in temp candidate numbers for 23 months

As has been the case since March 2021, the supply of temporary workers declined during February. According to surveyed recruiters, candidate numbers were down as many workers preferred permanent job roles, but also due to a general shortage of skilled staff. However, the pace of deterioration was the slowest seen in nearly two years and only mild, with some recruiters noting that job shedding at some firms and relatively muted demand for staff had pushed up candidate numbers.

The steepest reduction in temp staff supply was seen in the South of England. London was the only monitored area to see availability improve.

Permanent Staff Availability Index ■ Temporary Staff Availability Index



Permanent Staff Availability Index

sa, >50 = improvement since previous month

	UK	London	South	Midlands	North
Sep '22	40.5	42.8	40.3	43.6	36.3
Oct '22	40.6	43.0	40.9	43.1	36.9
Nov '22	43.6	49.7	48.1	50.4	33.2
Dec '22	45.8	51.8	49.2	43.0	44.8
Jan '23	46.2	54.5	46.5	44.2	44.2
Feb '23	47.5	51.6	49.4	47.5	45.7

Temporary Staff Availability Index

sa, >50 = improvement since previous month

	UK	London	South	Midlands	North
Sep '22	45.1	46.1	48.8	44.5	41.9
Oct '22	45.8	52.4	45.7	46.1	45.0
Nov '22	46.2	46.3	46.6	46.4	50.1
Dec '22	47.5	49.1	48.3	47.3	47.1
Jan '23	47.1	52.2	49.5	41.8	43.5
Feb '23	47.6	54.8	44.6	46.4	47.5









Supervisors

Teachers

6 Demand for skills

Recruitment consultancies are invited to specify any areas in which they have encountered skill shortages during the latest month.

> Security Skilled

Supply Chain

Skills in short supply: Permanent staff

Skills in short supply: Temporary staff

Accounting/Financial Accountants

Auditors Credit Controllers Finance

Financial Controllers Financial Services Payroll

Taxation

Blue Collar

Blue Collar Drivers Industrials Manufacturing Mechanics Security Guards Warehouse

Construction

Construction Quantity Surveyors

Engineering

Electrical Engineers Senior Electronic Engineers Technicians

Executive/ Professional

Business Analysts Executives Human Resources Marketing Project Managers Real Estate

Hotel/Catering

Chefs Hospitality

IT/Computing

Data Engineers Data Scientists Developers Digital Media Software Software Engineers Technology

Nursing/Medical/

Carers Doctors Healthcare Assistants Occupational Therapist Paramedics

Secretarial/Clerical

Physiotherapist

Social Workers

Administration Office Staff Personal Assistant Secretary

Other

All Types of Candidates Customer Service

Accounting/Financial

Accountants Auditors **Book Keepers** Credit Controllers Financial Controllers

Financial Services

Blue Collar

Payroll

Blue Collar Drivers Forklift Drivers Industrials Manufacturing Mechanics Security Guards Welders

Construction

Architectural Tech Bricklayers Construction Labourers

Engineering

Engineers Technicians

Executive/ Professional

Executives Human Resources Management Marketing Project Managers

Hotel/Catering

Chefs Hospitality

IT/Computing

Automation Testers Cyber Cyber Security Data Engineers Developers

Software Technology

Nursing/Medical/ Care

Carers Doctors Healthcare Assistants Nurses Paramedics

Social Workers

Support Workers

Retail

Retail

Secretarial/Clerical

Administration Office Staff Personal Assistant Receptionist

Other

All Types of Candidates Customer Service Languages

Skills in excess supply: Permanent staff

Accounting/Financial

Finance Finance Directors

Blue Collar

HGV Drivers Manufacturing Site Managers Warehouse

Engineering

Engineers Executive/ Professional

Business Analysts Human Resources Project Managers Recruitment Consultants

IT/Computing

Developers Programmers Software Technology

Nursing/Medical/Care

Carers Nurses

Retail Retail

Other

All Types of Candidates Graduates

Sales Skilled Teachers

Unskilled

Blue Collar Carpenters Cleaners Decorators **HGV Drivers** Industrials Site Managers Warehouse

Executive/ Professional

Business Analysts Marketing Project Managers Purchasing Manager

Hotel/Catering

Skills in excess supply: Temporary staff

Blue Collar

Hospitality

IT/Computing

Nursing/Medical/Care

Doctors Healthcare Assistants Nurses

Other

All Types of Candidates Teachers Unskilled

Note: Skills can be reported as being both in short supply and excess supply as we survey various recruitment agencies across the country, so there is geographical variation as well as the possibility of candidates with particular skills being concentrated in certain areas.







'23

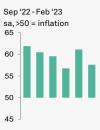
'19

7 Pay pressures

The recruitment industry survey tracks both the average salaries awarded to people placed in permanent jobs each month, as well as average hourly rates of pay for temp/contract staff.



Temporary Wages Index



Permanent starters' pay continues to rise sharply

The seasonally adjusted Permanent Salaries Index remained comfortably above the neutral 50.0 value in February, to signal a further rise in pay for permanent new joiners. Higher salaries were widely linked to efforts to attract and secure candidates, as well as the rising cost of living. The rate of inflation quickened slightly on the month and was sharp overall. That said, the upturn was the second-softest seen since April 2021.

The North of England registered the quickest increase in starting salaries in February.

Temp pay growth softens in February

Recruitment consultancies across the UK saw a further increase in average hourly rates of pay for short-term staff in February. Though sharp, the rate of wage growth softened from January and was the second-softest seen in nearly two years. Anecdotal evidence indicated that the higher cost of living and efforts to attract job applicants had pushed up pay rates in February.

The South of England registered the steepest increase in temp pay, while the slowest was seen in London.



Permanent Salaries Index

sa, >50 = inflation since previous month

	UK	London	South	Midlands	North
Sep '22	70.2	72.5	70.9	72.2	68.3
Oct '22	62.4	64.5	63.8	61.9	63.8
Nov '22	62.0	61.7	63.4	63.7	58.9
Dec '22	61.9	59.5	60.1	62.5	61.7
Jan '23	60.8	60.4	59.5	57.9	60.9
Feb '23	61.3	61.0	60.7	61.9	62.9

Temporary Wages Index

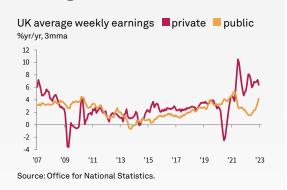
sa, >50 = inflation since previous month

	UK	London	South	Midlands	North
Sep '22	61.9	57.4	63.3	61.5	63.2
Oct '22	60.5	61.2	60.6	58.5	59.1
Nov '22	59.6	59.5	56.2	57.3	62.6
Dec '22	56.8	56.1	54.6	55.8	58.1
Jan '23	61.1	57.5	61.5	62.0	60.0
Feb '23	57.6	53.2	58.2	57.4	57.9

Official data: UK average weekly earnings

Data from the Office for National Statistics (ONS) showed that employee earnings (including bonuses) increased +5.9% on an annual basis over the final quarter of 2022. Though sharp by historical standards, this marked the softest rate of pay growth since the three months to July 2022.

The weaker upturn in earnings reflected a slower increase in pay across the private sector (+6.4%, down from +6.8% in the three months to September 2022), as public sector earnings growth strengthened to +4.2% from +2.4% over the same period.







8 Special feature

This section features data from the Recruitment and Employment Confederation

Zero hours contracts at record high

February's figures showed a continued increase of workforce participation, in a welcome sign that the UK's labour market is improving. But the accompanying increase in zero hours contracts may raise concern in some quarters. While zero hours contracts are different from temporary contracts and are used productively across different industries, the need for government to provide greater clarity on workers' rights is apparent.

The latest data from the Office for National Statistics showed a record-high net flow out of economic inactivity between July to September (Q3) and October to December (Q4) 2022. More than half (62%) of the people joining the workforce in that period came from economic inactivity. This is good news for the UK's as more people join the labour market and enter work.

At the same time, the ONS also reported a rise in zero hours contracts in Q4 2022, to a record high of 1.13 million. Compared to the same period in 2021, this is a 9.6% increase, showing how important flexible workers are to our labour market. But we caution that this should be seen within the context of workforce participation increasing overall.

In the week of 6-12 Feb 2023, the REC's <u>Labour Market Tracker</u> found that new job postings hit a 14-month high, with 256,855 new jobs being advertised. Particularly, roles in industries where zero hours contracts are common such as bar staff (+15.1%), cleaners and domestics (+11%), waiters and waitresses (+7.6), and sales and retail assistants (+4.8%) all saw substantial growth during this period.

As <u>Resolution Foundation</u> claims, the rise in zero hours contracts is a reminder of the need to boost the quality of work, not just the quantity. But while zero hours contracts can pose risks to some employees where the contracts are combined with other restrictions on working, such contracts are often misunderstood. They are not inherently exploitative and are used effectively in many sectors.

The REC has been campaigning for the creation of a Single Enforcement Body (SEB). Combining the remit of several government organisations that govern different labour compliance issues, the SEB is intended to be a one stop shop for all labour issues to improve clarity on workers' rights. Zero hours contracts are increasingly popular and the number of people engaged on such contracts is continuing to rise each year. Improving the quality of work for workers of all types should be a priority for the upcoming Spring Budget.







Contact

KPMG

Tanya Holden Deputy Head of Media Relations +44 (0) 203 078 3996 tanya.holden@kpmg.co.uk

REC

Hamant Verma Communications Manager T: +44 (0)20 7009 2129 hamant.verma@rec.uk.com

S&P Global

Annabel Fiddes Economics Associate Director S&P Global Market Intelligence T: +44 149 146 1010 annabel.fiddes@spglobal.com Sabrina Maveen Corporate Communications S&P Global Market Intelligence T: +44 (0) 7967 447030 sabrina.mayeen@spglobal.com

The KPMG and REC, UK Report on Jobs is compiled by S&P Global from responses to questionnaires sent to a panel of around 400 UK recruitment and employment

Survey responses are collected in the second half of each month and indicate the direction of change compared to the previous month. A diffusion index is calculated for each survey variable. The index is the sum of the percentage of 'higher' responses and half the percentage of 'unchanged' responses. The indices vary between 0 and 100, with a reading above 50 indicating an overall increase compared to the previous month, and below 50 an overall decrease. The indices are then seasonally adjusted.

Underlying survey data are not revised after publication, but seasonal adjustment factors may be revised from time to time as appropriate which will affect the seasonally adjusted

For further information on the survey methodology, please contact economics@ihsmarkit.

Survey Dates

Data were collected 10-22 February 2023.

 $S\&P\ Global\ (NYSE:SPGI)\ S\&P\ Global\ provides\ essential\ intelligence. We\ enable\ governments, and the second of the secon$ businesses and individuals with the right data, expertise and connected technology so that they can make decisions with conviction. From helping our customers assess new investments to guiding them through ESG and energy transition across supply chains, we unlock new opportunities, solve challenges and accelerate progress for the world.

We are widely sought after by many of the world's leading organizations to provide credit ratings, benchmarks, analytics and workflow solutions in the global capital, commodity and automotive markets. With every one of our offerings, we help the world's leading organizations plan for tomorrow, today. www.spglobal.com.

KPMG LLP, a UK limited liability partnership, operates from 22 offices across the UK with approximately 15,300 partners and staff. The UK firm recorded a revenue of $\pounds 2.43$ billion in the year ended 30 September 2021.

KPMG is a global organization of independent professional services firms providing Audit, Legal, Tax and Advisory services. It operates in 145 countries and territories with more 236,000 partners and employees working in member firms around the world. Each KPMG firm is a legally distinct and separate entity and describes itself as such. KPMG International Limited is a private English company limited by guarantee. KPMG International Limited and its related entities do not provide services to clients.

The REC is the voice of the recruitment industry, speaking up for great recruiters. We drive standards and empower recruitment businesses to build better futures for their candidates and themselves. We are champions of an industry which is fundamental to the strength of the UK economy. Find out more about the Recruitment & Employment Confederation at www.rec.uk.com.

Disclaimer

Disclaimer

The intellectual property rights to the data provided herein are owned by or licensed to S&P Global and/or its affiliates. Any unauthorised use, including but not limited to copying, distributing, transmitting or otherwise of any data appearing is not permitted without S&P Global's prior consent. S&P Global shall not have any liability, duty or obligation for or relating to the content or information ("data") contained herein, any errors, inaccuracies, omissions or delays in the data, or for any actions taken in reliance thereon. In no event shall S&P Global be liable for any special, incidental, or consequential damages, arising out of the use of the data.

This Content was published by S&P Global Market Intelligence and not by S&P Global Ratings, which is a separately managed division of S&P Global. Reproduction of any information, data or material, including ratings ("Content") in any form is prohibited except with the prior written permission of the relevant party. Such party, its affiliates and suppliers ("Content Providers") do not guarantee the accuracy, adequacy, completeness, timeliness or availability of any Content and are not responsible for any errors or omissions (negligent or otherwise), regardless of the cause, or for the results obtained from the use of such Content. In no event shall Content Providers be liable for any damages, costs, expenses, legal fees, or losses (including lost income or lost profit and opportunity costs) in connection with any use of the Content.

